



Sheffield Children's **NHS**  
NHS Foundation Trust

Unit 7, Capitol Close  
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Barnsley, S75 3UB

**0845 147 247 2**

Specialist Clinical Advice and Transfers

For general enquiries please call

**0114 305 3005**

**[www.embrace.sch.nhs.uk](http://www.embrace.sch.nhs.uk)**



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## What we do

We are a specialist neonatal and paediatric transport service. Our clinical teams are here to move neonates and critically ill children between hospitals for specialist care.

In addition we are providing a bed bureau which you can use to locate suitable neonatal cots and labour ward beds as well as paediatric intensive care beds.

We are here to serve the existing perinatal and paediatric intensive care networks.



## When to refer

Any clinician caring for an infant or child can call Embrace. Advice can be facilitated, a transfer requested or a neonatal cot / labour ward bed found.

All calls will be recorded for audit and clinical governance purposes

The patient's consultants must be involved in the referral of patients who may require Intensive Care.

The Embrace referral form will help you to document the call.

## Referral process

All calls made to Embrace will be taken by a call centre administrator. The call centre will be manned 24 hours a day, 365 days per year on 0845 147 247 2.

When a call is received, you will be asked for basic patient information and your contact details.

Your call will be triaged and transferred to an appropriate clinical member of staff.

A lot of information may be required at this point and it is important that it is accurate as possible. Clinical decisions will be made on the basis of this information.

When required, Embrace will find an appropriate bed/cot based on normal referral pathways or clinical need.

## Pre transfer stabilisation

Initial resuscitation and stabilisation remains your responsibility. The current clinical guidelines in the Yorkshire and Humber region can be used to help you in this. Medical advice can be facilitated 24 hours per day through the Embrace call conferencing facilities.

## Time critical referrals

For time critical emergencies (eg. expanding intracranial haematoma) it may be necessary for you to perform the transfer. Embrace will provide advice in such situations.

## Response time

You will be given an estimated arrival time for the Embrace team and you will be kept updated of any changes until arrival.

## Feedback

Embrace will facilitate feedback on transfers as appropriate. This will be arranged with each hospital unit.

